Along with the rest of the world, the University Technology Office at ASU had to move fast to enable remote learning, teaching and working at scale. These silver lining stories of Remote Resilience from UTO and the university at-large reflect the innovation and humanity of the ASU community.

5,240 Courses brought online in Zoom

"I find the the interface of Zoom to be remarkably good for engagement and discussion."

[links.asu.edu/zoomclass]

55,000 Campus immersion students brought online in Zoom

"Dr. Bateman is doing a really great job of keeping the students engaged and connected while we transitioned to online learning."

[links.asu.edu/remoteimmersion]

55,528,433 Zoom meeting minutes in Q3; 418% increase from Q2

"The thing that surprised me in this reconfiguring was how many students stayed after the official class time to just chat, certainly more than after a face-to-face class."

[links.asu.edu/zoomminutes]

177,331 Zoom sessions (classes, meetings, webinars); 147% increase from Q2

"This has allowed, in my opinion, for us students to feel secure in our learning modality."

[links.asu.edu/remotehumanity]

203,458 Slack daily messages; 182% increase from Q2

"This has allowed, in my opinion, for us students to feel secure in our learning modality."

[links.asu.edu/slackmessages]

1,882 Course workspaces in Slack; 16% increase from Q2

"Slack is for people to come together, create a workspace and get work done."

[links.asu.edu/slackfaculty]
ASU One Number peak users since the move to remote modalities:
703

Slack active daily users; 7% increase from Q2:
12,862

In the absence of opportunities for community members from across ASU to connect face to face, we created new digital touchpoints:

Giving Back to the Community events and participants in Q3; 24% increase in participants from Q2:
25 events / 105 participants

“It’s amazing to work with kids who are excited about coding. They want to code. They want a project.”

24% increase in participants from Q2:

Experience Center calls handled about COVID-19 and the remote modality; of a total of 118,160 Q3 calls:
10,240

Experience Center calls handled about COVID-19 and the remote modality; of a total of 118,160 Q3 calls:

Total Analytics Portal sessions. (The Analytics Portal provides access to web based reports and analytics tools); 37% increase from Q2:
158,185

Visits to UTO-created Remote Teaching and Learning web pages:
153,970

Culture Weavers participating in the Community of Practice:
141

Led by Chief Culture Officer Christine Whitney Sanchez, the Virtual Circle is a monthly meeting of reflection on both the self and the larger UTO community and the culture that shapes it:

Remote Resilience silver linings playbook stories in Q3:
10

Suddenly pivoting to a remote modality instantly showcased the Remote Resilience “silver lining” capabilities of the ASU community.

Laptops/desktops protected year-to-date via Crowdstrike Endpoint Protection since spring 2019 launch; 10% increase since Q2:
30,788

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