



UTO by the Numbers Highlights

FY20 Q3 Remote Resilience Edition

Along with the rest of the world, the University Technology Office at ASU had to move **fast to enable remote learning, teaching and working at scale**. These silver lining stories of Remote Resilience from UTO and the university at-large **reflect the innovation and humanity of the ASU community**.

5,240

Courses brought online in Zoom

"I find the the interface of Zoom to be remarkably good for engagement and discussion."

links.asu.edu/zoomclass

55,000

Campus immersion students brought online in Zoom

"Dr. Bateman is doing a really great job of keeping the students engaged and connected while we transitioned to online learning."

links.asu.edu/remoteimmersion



55,528,433 ↑

Zoom meeting minutes in Q3; **418% increase from Q2**

"The thing that surprised me in this reconfiguring was how many students stayed after the official class time to just chat, certainly more than after a face-to-face class."

links.asu.edu/zoomminutes

177,331 ↑

Zoom sessions (classes, meetings, webinars); **147% increase from Q2**

"This has allowed, in my opinion, for us students to feel secure in our learning modality."

links.asu.edu/remotehumanity

203,458 ↑

Slack daily messages; **182% increase from Q2**

Colleagues have made sure to keep in touch via the "UTO Connections" channel, while parents working remotely are sharing their experiences in "Remote-Working-Live-Parenting"

links.asu.edu/slackmessages

1,882 ↑

Course workspaces in Slack; **16% increase from Q2**

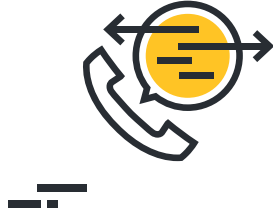
"Slack is for people to come together, create a workspace and get work done."

links.asu.edu/slackfaculty



703

ASU One Number peak users since the move to remote modalities



12,862 ↑

Slack active daily users; **7% increase from Q2**

In the absence of opportunities for community members from across ASU to connect face to face, we created new digital touchpoints

links.asu.edu/slackusers

25 events / 105 participants ↑

"Giving Back to the Community" events and participants in Q3; **24% increase in participants from Q2**

"It's amazing to work with kids who are excited about coding. They want to code. They want a project."

links.asu.edu/utogirlswhocodeonline

153,970

Visits to UTO-created Remote Teaching and Learning web pages



10,240

Experience Center calls handled about COVID-19 and the remote modality; **of a total of 118,160 Q3 calls**



141

Culture Weavers participating in the Community of Practice

Led by Chief Culture Officer Christine Whitney Sanchez, the Virtual Circle is a monthly meeting of reflection on both the self and the larger UTO community and the culture that shapes it

links.asu.edu/remoteculture

158,185 ↑

Total Analytics Portal sessions. (The Analytics Portal provides access to web based reports and analytics tools); **37% increase from Q2**

115,384

ASU One Number calls since the move to remote modalities



10

Remote Resilience silver linings playbook stories in Q3

Suddenly pivoting to a remote modality instantly showcased the Remote Resilience "silver lining" capabilities of the ASU community.

uto.asu.edu/remote-resilience

30,788 ↑

Laptops/desktops protected year-to-date via CrowdStrike Endpoint Protection since spring 2019 launch; **10% increase since Q2**