Security Operations

Q3 2019

58,263,824,300
Total Events

3,525,912,793
Security Events

134,203,903
Correlated Events

2,555
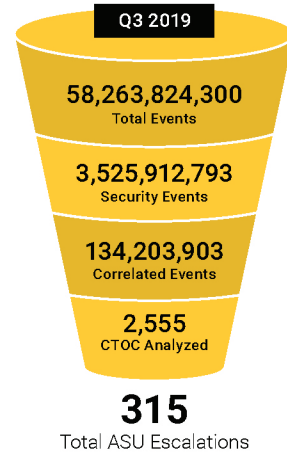CTOC Analyzed

315
Total ASU Escalations

Strategic Implementation

30%
Agile Projects Running.
The remaining 46% run Hybrid
and 24% run Waterfall.

Blockchain

2
Pilots

› Digital Prep
› Reverse Transcript Community Colleges

3
Deliverables

First phases of
› Whitepaper
› Universal Trust Network
› UL Data Model

Service Transformation YTD

85
Slack Work-spaces

14,493
Zoom Enterprise Users

1
Product Retired

22,980
ServiceNow Dev Updates

Proactive Email Protection

32,009,701 Email messages processed
1,346,068 Spam messages prevented
20,455 Malicious URLs prevented
2,576 Malicious attachments prevented
689 Known viruses prevented
276 Malicious URL visits prevented

Data Stewardship, Augmented Analytics and BI

176,676
Analytics Portal Page Views

5,504
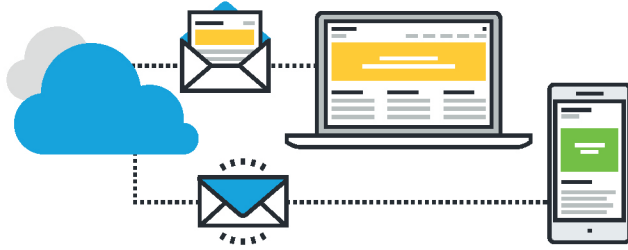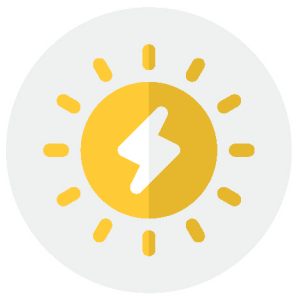Total Reports Available in Analytics Portal

44,007
Total Corda Dashboard Hits

ASU

UTO
by the numbers

FY19 Q3

64%

Digital Learning Spaces

173 digital vs. 268 analog rooms represents a **20% increase** in digital over FY18 on all campuses.

Development, Mobility and Smart Cities

1.6M
Push Notifications Sent via ASU Mobile App

60K
Unique Users on the ASU Mobile App

87M
My ASU Total Student Page Views

94%
Experience Center Customer Overall Satisfaction

Accessibility
5,000
Key ASU Web Pages Actively Scanned for A11y Compliance (WCAG 2.1 A and AA conformance)

Securing our Community

9,400,000
Identity & Access Management Active Accounts (unique individuals that utilize Salesforce, PeopleSoft, Foundation, Athletics and ASU ED Plus)

755
Network Security RiskSense score, **exceeding** Fiscal Year goal of 750

86%
Security Training Compliance University-wide as of 4/19

Experience Center & Learning Spaces (YTD)

31,579
Number of Chats Received Q1-Q3 FY19 **23% increase** over same period FY18

152,215
Calls Received Q1-Q3 with **10% increase** over same period FY18

Culture Workstreams
14
Programs Launched YTD with **1920 Participants** to instill an Intentional, Appreciative and Inclusive Culture

Engagement and Consulting Services

35
Services Defined for New Service Catalog
In response to overwhelming requests at the 2018 Emerge conference, the UTO defined and prepared services in Q3 for a Q4 release.

18,765
Number of Assets Assigned to ASU Departments from the Central Service-Now IT Asset Inventory System

Cloud Acceleration Team Project

39
Parallel Work Streams

51
Product Teams

24
Core Systems Engineers

The **Cloud Acceleration Team** is executing in **39 parallel work streams** to transition back office applications and operational infrastructure to the public cloud. **24 Core Systems Engineers** have been embedded into **51 product teams**, each built to force-multiply team members and technology to deliver business value with agility.

GDPR
150
Data Discovery Gaps Closed as of 3/19 **(60%)**

Noteworthy Milestones
› ASU.edu cookie consent implemented
› GDPR language updated in University Standard Terms and Conditions

782 TB
Storage in ASU Dropbox