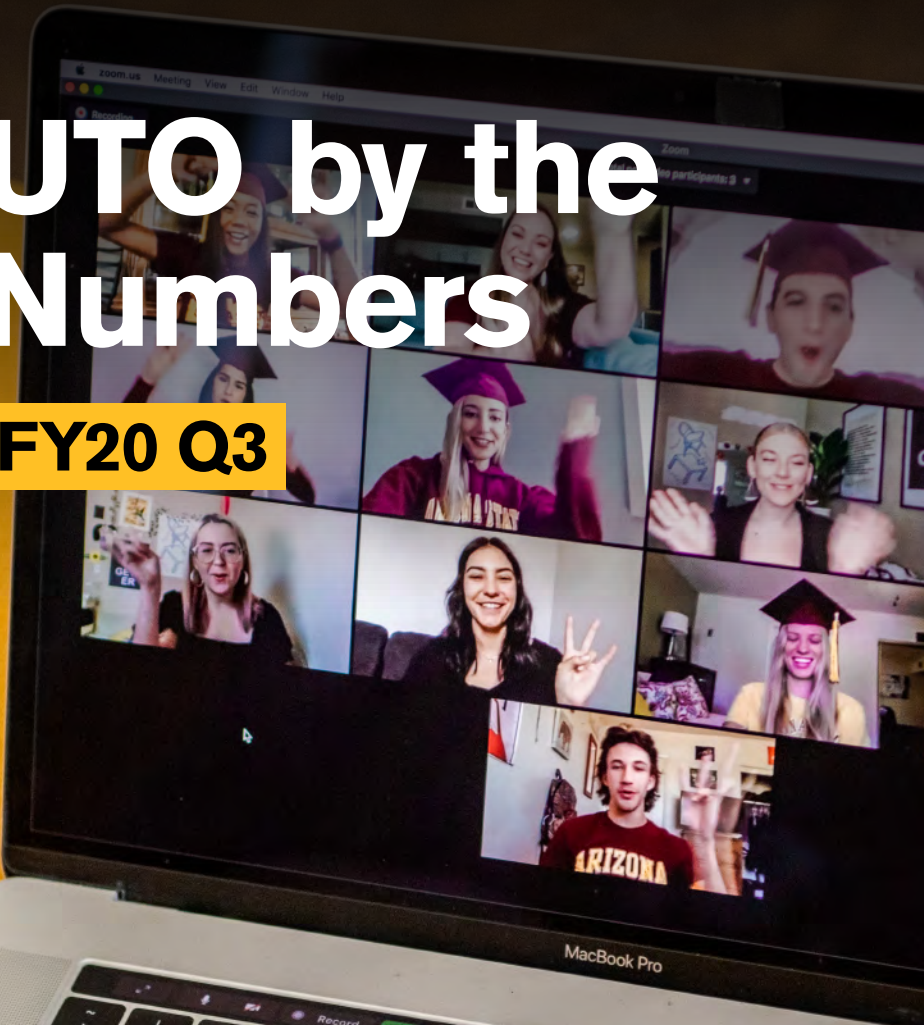


UTO by the Numbers

FY20 Q3



Remote Resilience

5,240

Courses brought online in Zoom

"I find the the interface of Zoom to be remarkably good for engagement and discussion."

links.asu.edu/zoomclass



55,528,433 ↑

Zoom meeting minutes in Q3;
418% increase from Q2

"The thing that surprised me in this reconfiguring was how many students stayed after the official class time to just chat, certainly more than after a face-to-face class."

links.asu.edu/zoomminutes

177,331 ↑

Zoom sessions (classes, meetings, webinars); **147% increase from Q2**

"This has allowed, in my opinion, for us students to feel secure in our learning modality."

links.asu.edu/remotehumanity

55,000

Campus immersion students brought online in Zoom

"Dr. Bateman is doing a really great job of keeping the students engaged and connected while we transitioned to online learning."

links.asu.edu/remoteimmersion



88%

Enterprise privacy compliance gaps closed



703

ASU One Number peak users since the move to remote modalities

12,862 ↑

Slack active daily users;
7% increase from Q2

In the absence of opportunities for community members from across ASU to connect face to face, we created new digital touchpoints

links.asu.edu/slackusers

203,458 ↑

Slack daily messages;
182% increase from Q2

Colleagues have made sure to keep in touch via the "UTO Connections" channel, while parents working remotely are sharing their experiences in "Remote-Working-Live-Parenting"

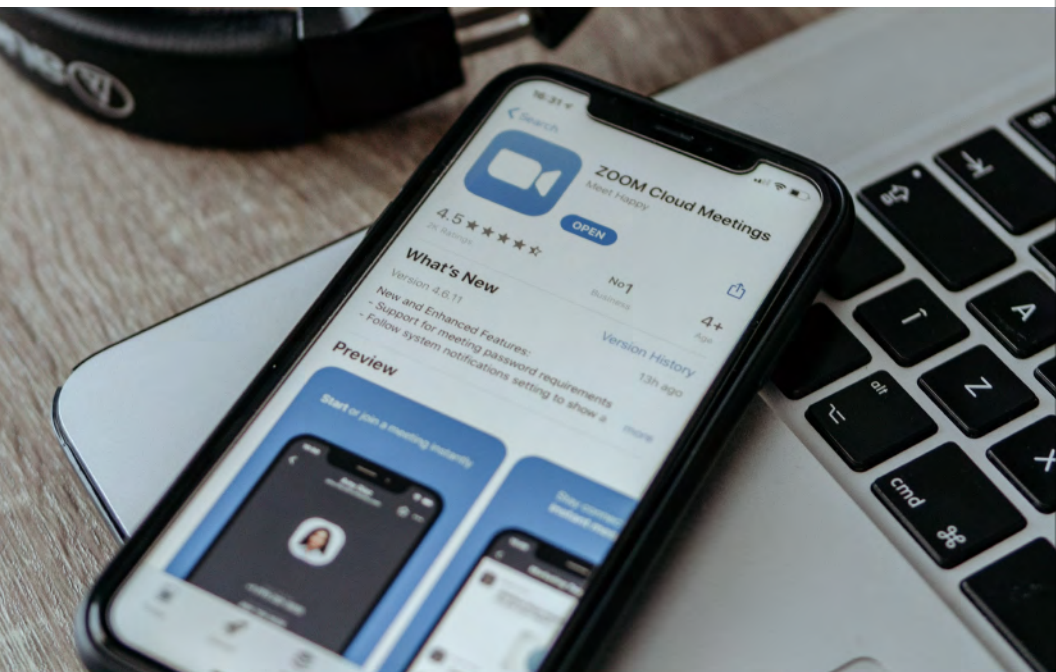
links.asu.edu/slackmessages

153,970

Visits to UTO-created Remote Teaching and Learning web pages

400,000

Identities created this quarter



4,781 ↑

Number of endpoint threats prevented; **359% increase from Q2**



115,384

ASU One Number calls since the move to remote modalities



1,882 ↑

Course workspaces in Slack; **16% increase from Q2**

"Slack is for people to come together, create a workspace and get work done."

links.asu.edu/slackfaculty

10

Remote Resilience silver linings playbook stories in Q3

Suddenly pivoting to a remote modality instantly showcased the Remote Resilience "silver lining" capabilities of the ASU community

uto.asu.edu/remote-resilience

118,160 ↓

Experience Center Calls handled in Q3; **6% decrease from Q2**

141

Culture Weavers participating in the Community of Practice

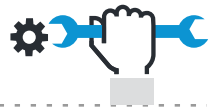
links.asu.edu/remoteculture

30,788 ↑

Laptops/desktops protected year-to-date via CrowdStrike Endpoint Protection since spring 2019 launch; **10% increase since Q2**

5

Total number of funded projects for Learning Futures Collaboratory



10,240

Experience Center calls handled about COVID-19 and the remote modality; **a total of 118,160 Q3 calls**

220,106 ↑

UTO website visits; **49% increase from Q2**

25 events & 105 participants ↑

"Giving Back to the Community" events and participants in Q3; **24% increase in participants from Q2**

"It's amazing to work with kids who are excited about coding. They want to code. They want a project."

links.asu.edu/utogirlswhocodeonline

8 events & 939 participants ↑

UTO-produced events and participants in Q3; **13% increase from Q2**

links.asu.edu/aprilinnov8

35

"Pay It Forward" Certificates of Appreciation awarded in Q3



102,743 ↑

Total number of unique authenticated ASU Mobile App users; **5% increase since Q2 and 2 year anniversary**

6,385,490 ↑

Total number of push messages sent through the ASU Mobile App; **49% increase since Q2 and 2 year anniversary**



164,753 ↑

UTO website unique visits; **42% increase from Q2**

55,315,863,530 ↓

Total number of "events of interest" flagged via our threat intelligence Secureworks service in Q3; **5% decrease from Q2**

2,120 ↓

Email messages that triggered a sensitive data alert (FERPA, HIPAA, GLBA, PCI, SSN); **15% decrease from Q2**

10.8 million ↑

Total identities created for all time; **4% increase from Q2**



158,185 ↑

Total Analytics Portal sessions. (The Analytics Portal provides access to web based reports and analytics tools); **37% increase from Q2**

6,024 ↑

Total Analytics Portal users - lifetime (The Analytics Portal provides access to web based reports and analytic tools); **13% increase from Q2**

5 ↑

Smart challenge workshops completed through the CIC (ASU Cloud Innovation Center, Powered by AWS) in Q3; **25% increase from Q2**



89,533

ServiceNow Workflows completed in Q3

26,967

Service Requests submitted through ServiceNow in Q3



Q3 Security Operations

55,315,863,530
Total Events

2,795,588,837
Security Events

239,833,664
Correlated Events

917
CTOC Analyzed

4,085
ASU Investigated