Registration:

New TurningPoint Users:
1. Log in to Canvas
2. Select the course you will be using ‘Clickers’ in
3. Once in the course, click on ‘Turning Point’ from the left-side menu bar
4. You will be redirected to a Turning Technologies page
5. Enter your ASU email address – Note you MUST use your ASU email address
6. Click ‘Create Account’ – a verification email will be sent to your ASU email address
   a. Note - this email can sometimes end up in your spam folder
7. Click the link provided within the verification email
8. You will be brought back to the Turning Technologies sign-in page – sign on using your
   ASU email address
   a. Note – ASU’s single sign-on system should automatically use your ASU
      password to log you in
9. ‘Redeem’ your subscription code if you have already purchased one
   a. If you have not purchased one, click ‘Continue’ – you will have the opportunity to
      purchase one after registration
10. Enter your clicker’s Device ID (if applicable) and click ‘Add’
   a. Click ‘Continue’ if you do not have a clicker and are just using the mobile app
11. Click ‘Continue’
12. On this page you should see a green checkmark letting you know that your account is
    connected to Canvas – click ‘Finish’
13. You will be redirected to your Turning Technologies profile where you can view all of
    your information. You can edit this information at anytime
    a. If necessary, purchase a subscription from this page – Note, you must have an
       active subscription in order to receive points

Returning (from Blackboard) TurningPoint Users:
1. Log in to Canvas
2. Select the course you will be using ‘Clickers’ in
3. Once in the course, click on ‘Turning Point’ from the left-side menu bar
4. You will be redirected to a Turning Technologies page
5. Enter your ASU email address and click ‘Sign In’ – Note you MUST use your ASU email
   address
   a. ASU’s single sign-on system should automatically use your ASU password to log
      you in
6. On this page you should see a green checkmark letting you know that your account is
   connected to Canvas – click ‘Finish’
7. You will be redirected to your Turning Technologies profile where you can view all of
   your information. You can edit this information at anytime

*Some of these steps may be slightly inaccurate as the LMS team makes changes to Canvas
Responding to Questions:

Physical clickers:
1. Ensure you are on the correct channel – press the “CH” button to change your channel number.
2. Keep your clicker on the ‘blank screen’ – you should only see the channel number in the top left corner, and your battery level in the top right corner.
   a. DO NOT USE THE SEND MESSAGE FEATURE.
3. Wait for your instructor to open polling.
4. When polling is open, simply press the button that corresponds to your answer choice – the clicker will automatically send your answer to the software.
   a. You will see a checkmark when your answer has been submitted.
   b. You can change your answer as many times as you like until polling is closed.
5. Repeat 2-4 until the clicker session has ended.

Mobile users:
1. Sign into the app using your ASU email address.
2. Ensure you enter the correct Session ID – click “Join Session”.
3. Wait for your instructor to open polling.
4. When polling is open, select the answer that corresponds to your answer choice.
   a. You can change your answer as many times as you like until polling is closed.
5. Repeat steps 2-4 until the clicker session has ended.

Support Options:

Turning Technologies phone support:
(866)-746-3015
Available M-F, 5am-6pm Arizona time

In-person support:
ASU Technology Studios
Hours and locations: https://uto.asu.edu/services/campus-it-resources/techstudio

General questions:
clickers@asu.edu