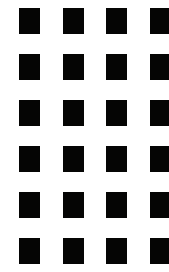


FY21 Q1

BY THE NUMBERS



Following a sweeping transition to remote learning and pivot to hybrid, ASU has continued to provide our community with access to a comprehensive digital ecosystem. From July 1 - September 30, 2020, efforts made by UTO to bolster digital fluency and keep everyone connected, secure and thriving have embodied ASU's charter of inclusion. This work has enabled ASU to anticipate and face head-on the continual shifts spurred by the pandemic -- realized through a variety of software, toolkits, classroom technology enhancements, and trainings. UTO's FY21 Q1 By the Numbers brief illustrates the digital engagement of our community around the services and tools we provide. For a more detailed breakdown of the data showcased here, please visit our [Q1 FY21 Strategic Priorities & Quarterly Goals Slide Deck](#).

PROTECTING

Keeping Sun Devils secure via our information security chapters

50,672,651,290

Total number of "events of interest" flagged via our threat intelligence Secureworks service

11,788,098

4.3% increase
Total identities created for all time

483,617

77% increase
Identities created this quarter

29,681

27% increase
Number of endpoint systems protected next gen anti-malware

29,681

27% increase
Laptops/desktops protected year-to-date via CrowdStrike Endpoint Protection since spring 2019 launch

13,832

1685% increase
Number of endpoint threats prevented

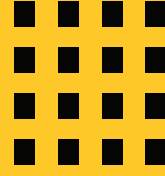
3

Ransomware incidents prevented

uto.asu.edu/about



LEARNING



Enabling extraordinary learning experiences

1,590,523

Cumulative Zoom Sessions

1,100 755

Laptops

Hotspots

Technology Distributed to students in need

50,340

Cumulative Students Active on Canvas

429 469

Installed

Portable

Classroom spaces updated with enhanced technology to enable remote learning

12,783

174.463% increase
Number of Zoom Sessions Started Each Day

6

Smart challenge workshops completed through the CIC

4,259

74.1% increase
Course Workspaces Developed for Students on Slack



SERVING

Exceptional service delivery

1,607,381

Zoom meeting minutes in Q1

174,000

Slack daily messages sent

1,564,258

174.463% increase
Zoom sessions

14,624

41.1515% increase
Slack active daily users

245,019

Total Analytics Portal visits

4,259

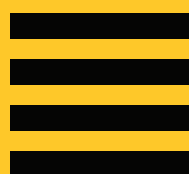
74.121% increase
Course workspaces in Slack

228,331

Experience Center Calls handled in Q1

4,230

Experience Center calls handled about COVID-19 and the remote modality



THRIVING

We're more than surviving. We promote culture by prioritizing belonging, communicating and giving back.

12,166,039

60% Increase
Total number of push messages sent through the ASU Mobile App since launch

9,227,250

Total Number of User Interactions with health check in the ASU Mobile App

290,642

28% increase
UTO website visits

147,268

31% Increase
Total number of unique authenticated ASU Mobile App users since it launched in April 2018

3,618

50% Increase
UTO-produced events and participants in Q1

240

Certificates

153

UTO People

4% Increase
'Pay It Forward' Certificates of Appreciation awarded

121

Culture Weavers participating in the Community of Practice led by Chief Culture Officer Christine Whitney Sanchez, the Virtual Circle is a bi-weekly meeting of learning reflection and action on both the self and the larger UTO community and the culture that shapes it.

20

Events

137

Participants

"Giving Back to the Community" events and participants in Q1

6

Learning Experience stories in Q1