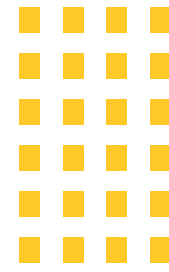


FY21 Q3

BY THE NUMBERS



Introduction:

The beginning of the 2021 calendar year saw innovative advancements in UTO's work of learning, protecting, serving, thriving and scaling. This FY21 Q3 By the Numbers report contains numerous examples across these five efforts, representing the breadth and quality of UTO's support of the ASU community. Slack welcomed more courses and students to the real-time collaboration platform and Zoom served as the meeting place for classes, meetings and webinars in record numbers. UTO's information security team caught billions "events of interest" to keep ASU safe and more community members interacted with the University's primary portal, My ASU. Finally, culture flourished across more than a dozen UTO-produced events in just three months, serving as the culminating and brainstorming experiences for the above innovations and more. Read on to see what UTO accomplished from January through March. The numbers help tell our story!

SCALING

Scaling community services

3.24 billion

10% increase

Visits to websites ASU operates

20,300,193

13% increase

Secure sign-in's to ASU network

Note: Percentages are calculated based on FY20 Q3 reporting

339,224

9% increase

Unique active community members in My ASU

74.62 TB

6% decrease

Total data streamed, view.asu.edu 4k video

LEARNING

Enabling extraordinary learning experiences

46,510

NEW

Average online immersion population students taking courses on Canvas

5,832

210% increase

Course-specific workspaces developed for students on Slack

2,542

NEW

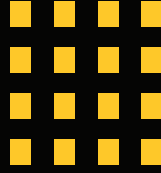
Visits to ASU's "Digital Backpack" website, which offers access to Zoom, Slack, Dropbox, G Suite, and Adobe Creative Cloud

66

NEW

Classroom spaces updated with enhanced technology to enable remote learning





PROTECTING

Keeping Sun Devils secure via our information security chapters

72,429,545,283

31% increase

Total number of "events of interest" flagged via our threat intelligence Secureworks service

30,340

1% decrease

Laptops/desktops protected year-to-date via CrowdStrike Endpoint Protection

12,432,641

Total identities created for all time

1,160

96% decrease

Number of endpoint (entry & exit points to network systems) threats prevented

214,166

46% decrease

Identities created this quarter

31 NEW

Ransomware incidents prevented

SERVING

Exceptional service delivery

181,549,020

227% increase

Zoom meeting minutes in Q3

145,247

23% increase

Experience Center calls handled in Q3

2,963,010

1,571% increase

Zoom sessions (classes, meetings, webinars)

14,638

14% increase

Slack active daily users

216,028

37% increase

Total Analytics Portal visits. (The Analytics Portal provides access to web based reports and analytics tools)

1,536

85% decrease

Experience Center calls handled about COVID-19 and the remote modality

THRIVING

We're more than surviving. All things culture, comms, giving back, etc.

18,395,698

Total number of push messages sent through the ASU Mobile App since launch

234,690

4% increase

UTO website visits

158,835

Total number of unique authenticated ASU Mobile App users since it launched in April 2018

2,178

132% increase

UTO-produced participants in Q3

508 NEW

UTO family members

Attended virtual fireside chats with ASU's CIO

459

337% increase

"Giving Back to the Community" participants in Q3

284 148 NEW

Certificates Unique staff

'Pay It Forward' certificates of appreciation awarded

121

384% increase

"Giving Back to the Community" events in Q3

105 NEW

UTO family members celebrating workiversaries

37 NEW

New orientations for new staff members

14

75% increase

UTO-produced events in Q3

