Introduction:
The university’s shift to a calendar year has brought us to our fifth fall “quarter,” part of a year-plus that saw an incredible number of agile pivots to support the ASU community at its large scale. The FY21 Fall edition of By the Numbers contextualizes those accomplishments through revealing stats and exciting improvements.

Learning was supported by the creation of new course workspaces in Slack, services were offered with the aid of Experience Center staff, and protection was escalated by mitigating the risk of “events of interest” to the university’s information security. UTO’s impact was scaled to a new level with the outfitting of buildings with next-generation wired and wireless networks, and its members thrived with certificates of appreciation.

These are just a few examples of the kinds of stories the numbers tell in this publication.

SCALING
Scaling community services

53.03 TB
Total data streamed on view.asu.edu, 4k video streams

3.39 B
Visits to websites ASU operates

16,585,921
Secure sign-in’s to ASU web

322,346
Unique active community members in My ASU

804 NEW
New wireless network devices provisioned

471
Number of new or replaced wireless access points

122 NEW
New wired network devices provisioned

6 NEW
Number of buildings equipped with next-gen network

Note: Percentages are calculated based on July 1 - Sept. 30, 2020 vs. July 1 - Sept. 30, 2021
SERVING

Exceptional service delivery

**23,732,134**
Zoom meeting minutes

**782,332**
Slack weekly messages sent

**434,134**
Zoom sessions (classes, meetings and webinars)

**287,533**
47% increase
Total Analytics Portal visits. (The Analytics Portal provides access to web based reports and analytics tools.)

**170,505**
Experience Center calls handled

**23,554**
Slack weekly active members

LEARNING

Enabling extraordinary learning experiences

**52,640**
5% increase
Average online immersion population students taking courses on Canvas

**3,964**
Visits to ASU’s "Digital Backpack" website, which offers access to Zoom, Slack, Dropbox, G Suite, and Adobe Creative Cloud

**2,970**
Course workspaces developed for students on Slack

PROTECTING

Keeping Sun Devils secure via our information security chapters

**121,545,090,526**
40% increase
Total number of "events of interest" flagged via our threat intelligence Secureworks service

**30,291**
Laptops/desktops protected this quarter via Crowdstrike Endpoint Protection

**5,098**
Security incidents escalated for remediated

THRIVING

We’re more than surviving. All things culture, comms and giving back to our community

**4,954,283**
Total number of push messages sent through the ASU Mobile App

**262,000**
UTO website visits

**198**
Certificates People received

**107**
'Pay It Forward' certificates of appreciation awarded

**117**
UTO family members celebrating workiversaries

**56**
UTO family members participating in Culture Weavers

**43**
New orientations for new staff members

**42**
Events

**217**
Participants

"Giving Back to the Community" events and participants

**5**
Events

**2,033**
People involved

UTO-produced events and participants