



Enterprise Grid FAQ

What is Enterprise Grid: Enterprise Grid connects multiple Slack workspaces, and includes built-in compliance and security considerations. Grid powers the design, usage, and administration of multiple interconnected Slack workspaces across your entire ASU.

What are the benefits of Enterprise Grid? Individuals get the same features of Slack they know and love, but with greater depth of focus around their specific work, including:

- ASU-wide search, direct messaging, and announcement-focused channels
- Unlimited workspaces, customized around the people, information and apps that matter most to a team or department
- Shared channels between workspaces to connect teams when needed
- 1 TB (1,000 GB) of storage per user

How does joining or accessing a workspace differ in Enterprise Grid? Slack user only has to sign in once to access all of the workspaces that they are a member of in Enterprise Grid versus having to separately log in to separate Slack for Teams workspaces.

How can I find users within my Enterprise Grid? There is a **centralized directory of Slack users** where you can find anyone on Slack. This differs from a Slack for Teams setup in that you can't search for people on other Slack workspaces since user directories are localized to only that workspace.

Additionally you can **direct message anyone on Slack** in the ASU Grid- all of your Direct Messages are consolidated into a single view, making it easier to find and search Direct Messages regardless of what workspace you are in.

How does search feature differ in Enterprise Grid?

You can **conduct a centralized search across all workspaces** you are a part of in your Slack Enterprise Grid (versus being locked down by a single workspace which only offers localised directories).

Which other 'communication options' are available via Enterprise Grid? Cross-workspace channels connect two or many unique workspaces. For different groups of people working together, cross-workspace channels make cross-functional communication cohesive and efficient.

To Summarize - Benefits of Slack Enterprise Grid:

- **Platform:** Slack's open platform has over 750+ integrations
 - Use most relevant tools for your workspace, without being limited to one product or company
- **Search and Intelligence:** Slack gets better the more you use it
 - Discover information from your workspaces easily and organically



- Receive suggestions for channels and content based on the relevancy to your work
- **Flexibility:** Slack can be shaped based on your communication patterns
 - No restrictions on the size of your workspace or groups
 - Choose how to communicate with closed and public channels, and enter and exit based on relevance
- **Security:**
 - Slack operates comprehensive compliance and assurance programs today, including: CSA STAR: Level 1, SOC 2: Type I & Type II, SOC 3, Data Encryption: In Transit and at Rest, and EU/US Privacy Shield
 - Support for integrations with data loss prevention (DLP) and eDiscovery providers

WORKSPACE LEVEL SETTINGS AND PERMISSIONS - You can still customize and control your Workspaces after the migration!

App Management (including approving or restricting the use of certain apps and internal integrations) is currently set on the individual workspace level and can be controlled by specific Workspace Admins or Owners only.