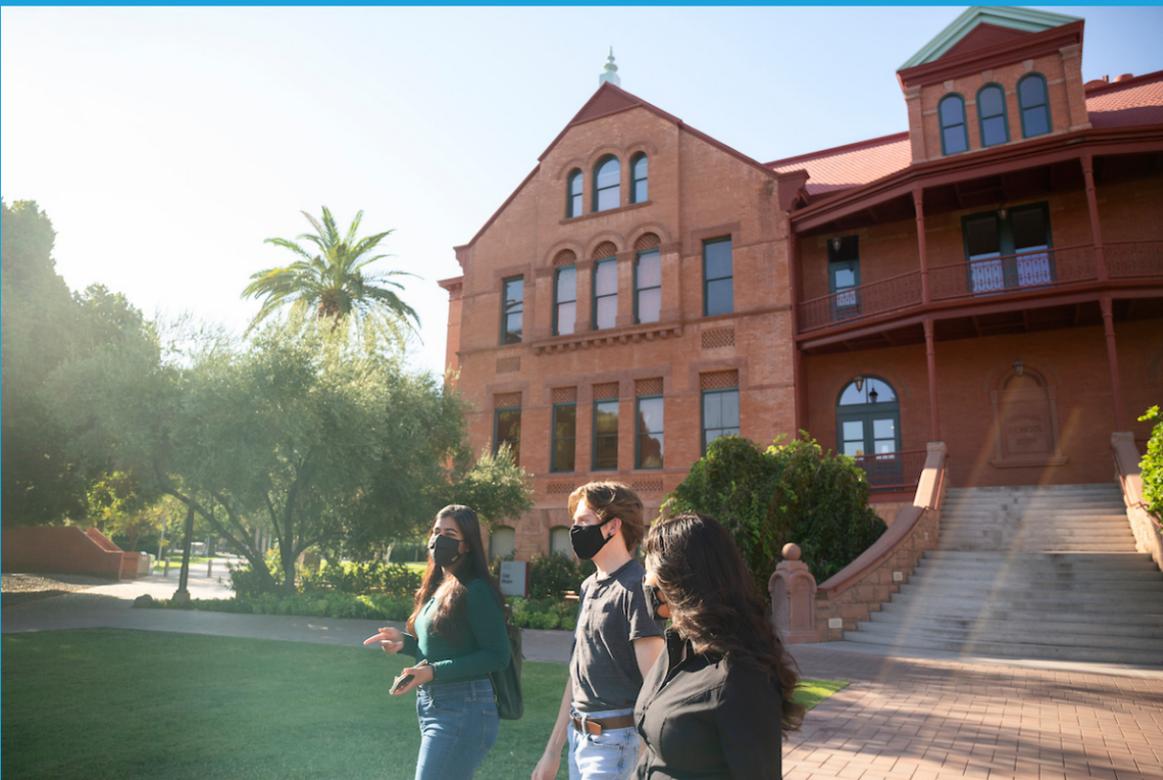


FY21 Q2

BY THE NUMBERS



Introduction:

Whether it was protecting, serving, enabling learning or thriving, UTO met the end of 2020, a year with many challenges, with an even stronger commitment to the ASU community. Our quantity of quality achievements illustrates the depth of the work necessary to ensure the best learning experience possible, the University's ultimate goal. At the end of the day, UTO was also able to develop the culture that allows personal connection to breed collective innovation, sowing the seeds of future achievement while continuing to learn to thrive. UTO's FY21 Q2 By the Numbers brief showcases some of our many accomplishments. #ForksupUTO

SCALING

Scaling community services

2.95 billion

Visits to websites ASU operates

17,903,091

Secure sign-in's to ASU network

310,419

Unique active community members in My ASU

79.2 TB

Total data streamed, view.asu.edu 4k video

LEARNING

Enabling extraordinary learning experiences

59,311

Cumulative students active on Canvas

6,001

Course workspaces developed for students on Slack

"Slack was something to prepare them [students] for the professional world."
- Professor Rachel Balven

32,558

Visits to ASU's "Digital Backpack" website, which offers access to Zoom, Slack, Dropbox, G Suite, and Adobe Creative Cloud

1,704

Faculty and educators receiving technology training



uto.asu.edu/about



SERVING

Exceptional service delivery

43,957,057

Zoom meeting minutes in Q2

2,122,669

Zoom sessions

148,331

Experience Center calls handled in Q2

2,356

Experience Center calls handled about COVID-19 and the remote modality

148,000

Total unique authenticated ASU Mobile App users since it launched in April 2018

13,022,606

Total number of push messages sent through the ASU Mobile App since launch

270,085

Total Analytics Portal visits

5,303

Course workspaces in Slack

164,000

Slack daily messages sent

8,426

Slack active daily users

PROTECTING

Keeping Sun Devils secure via our information security chapters

59,259,530,523

Total number of "events of interest" flagged via our threat intelligence Secureworks service

28,756

Laptops/desktops protected via CrowdStrike Endpoint Protection since spring 2019 launch

12,218,475

Total identities created for all time

430,377

Identities created this quarter

5,829

Number of endpoint threats prevented

40,128

GetProtected website, policy and training visit

9

Ransomware incidents prevented

"From phishing to the "Internet of Things" and from data security to the nature of cyber crimes, this year's GetProtected Cyber Security Awareness Month campaign kept the ASU community in the loop for their own personal cyber security."
- Tristan Ettleman

THRIVING

We're more than surviving. All things culture, comms, giving back, etc.

71

Events

400

Participants

"Giving Back to the Community" events and participants in Q2

112

Culture Weavers participating in the Community of Practice led by Chief Culture Officer Christine Whitney Sanchez. The Virtual Circle is a bi-weekly meeting of learning reflection and action on both the self and the larger UTO community and the culture that shapes it.

211,321

UTO website visits

2,329

UTO-produced events and participants in Q2

130

Certificates

97

UTO Family giving certificates

'Pay It Forkward' Certificates of Appreciation awarded

22

ROAR orientations for new staff members

122

UTO Family members celebrating workiversaries

