

BY THE NUMBERS

October 1 - December 31, 2021



2021 was a year of advanced digital landscapes, with the fall semester in particular exemplifying efforts to not only enhance the Sun Devil experience, but broaden the technological horizons of communities beyond ASU. The UTO website itself has undergone an extensive upgrade, reflecting the countless enhancements made across our office through a sleeker web platform. As our IT enthusiasts pursued ambitious initiatives, UTO's endeavors this semester can be summed up as "data-driven."

The numbers associated with these events, and many more, attest to UTO's impact made in the past few months. Read on to find out more about our work.

SCALING

Scaling community services

55.06 TB

Total data streamed on view.asu.edu, 4k video streams

2.62 B

Visits to websites ASU operates

16,300,891

Secure sign-in's to ASU web

335,347

New Unique, Active Community Members in My ASU since last quarter

344 NEW

Number of buildings equipped with next-gen network

264

Number of next-gen switches

192 NEW

Number of new or replaced wireless access points

41 NEW

New wired network devices provisioned

32

Number of buildings equipped with Arista equipment

18

Number of buildings that are 100% Arista network

LEARNING

Enabling extraordinary learning experiences

40,668

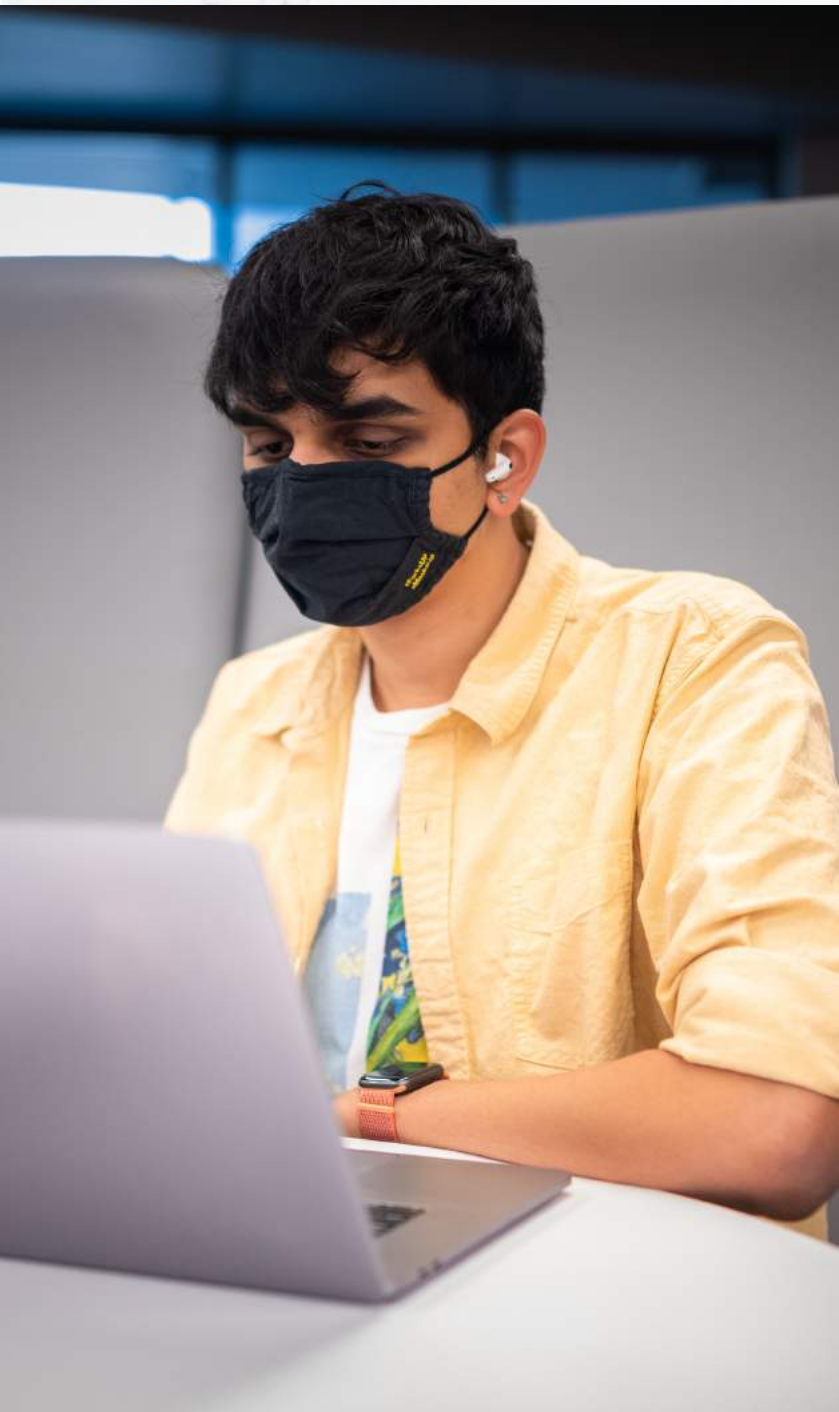
Average online immersion population students taking courses on Canvas

2,448

Visits to ASU's "Digital Backpack" website, which offers access to Zoom, Slack, Dropbox, G Suite, and Adobe Creative Cloud

Note: Percentages are calculated based on Oct. 1 - Dec. 31 2020 vs. Oct. 1 - Dec. 31 2021

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PROTECTING

Keeping Sun Devils secure via our information security chapters

118,320,560,280

Total number of "events of interest" flagged via our threat intelligence Secureworks service

29,328

2% increase
Laptops/desktops protected this quarter via CrowdStrike Endpoint Protection

508

Security incidents escalated and remediated

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SERVING

Exceptional service delivery

23,548,578

Zoom meeting minutes

719,657

Slack weekly messages sent

423,935

Zoom sessions (classes, meetings and webinars)

236,658

Total Analytics Portal visits. (The Analytics Portal provides access to web based reports and a nalytics tools.)

121,479

Experience Center calls handled

22,261

4% increase
Slack weekly active members

THRIVING

We're more than surviving. All things culture, comms, giving back, etc.

30,838,752

137% increase
Total number of push messages sent through the ASU Mobile App since launch

181,273

UTO website visits

140

15% increase
UTO family members celebrating workiversaries

90

Participants
UTO family members participating in Culture Weavers

58 39

Certificates Given by staff
'Pay It Forkward' certificates of appreciation awarded

56 274

Events Participants
"Giving Back to the Community" events and participants

53

141% increase
New orientations for new staff members

6 1,658

Events Attendees
UTO-produced events and participants